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The **Job Counselling Centres'** activities are supported by the Federal State of North Rhine-Westphalia and the European Union. The Federal State and the European Union want you to get help.

Job Counselling Centres regularly exchange information to provide additional assistance and support.

Help in case of unemployment
and labour exploitation

**BERATUNGSSTELLEN
ARBEIT**

**JOB COUNSELLING
CENTRES**



**ENGLISH
ENGLISCH**

COUNSELLING - GUIDANCE - SUPPORT



JOB COUNSELLING CENTRES PROVIDE ASSISTANCE

- ✓ in case of labour disputes with your boss
- ✓ when you were given notice
- ✓ when looking for a new job,
- ✓ when applying for a new job,
- ✓ when applying for allowances,
- ✓ in understanding official documents,
- ✓ in case of problems with authorities,
- ✓ if you fall ill and need help.
- ✓ They will show you where to find additional help (lawyers, additional counselling)

Call or visit us.

HELP FIGHT LABOUR EXPLOITATION

What is labour exploitation?

- ✓ Employers do **not** pay minimum wages.
- ✓ There are **no** or only **a few days** off.
- ✓ You do not receive any money when you are ill or on holiday.
- ✓ You have to work **more** hours than allowed.

JOB-RELATED COUNSELLING

- ✓ You were given notice by your boss; your employment contract was **not** renewed.
- ✓ There was no **written** termination.
- ✓ Your job is dangerous and damages your health.
- ✓ There is **no** protective clothing and protective equipment.
- ✓ Your employer retained your passport / ID.

If one answer to these questions is „yes“
you should contact us. We can help!

HELP IN DEALING WITH AUTHORITIES AND PAYMENTS

In which cases are you entitled to payments?

- ✓ You are ill and you **cannot** work.
- ✓ Being a father or a mother you are entitled to **child allowance, child supplement or parental allowance.**
- ✓ Your rent is high and you need a **housing allowance.**
- ✓ You do not have enough money to live on.
- ✓ You are a refugee **having filed an application for asylum.**
- ✓ An official document is incorrect.

If one answer to these questions is „yes“
you should contact us. We can help!



LOOKING / APPLYING FOR A JOB

- ✓ You **do not** find any (**other**) job.
- ✓ You **do not** have any application documents and you need documents for your job.

you should contact us. We can help!

TALK WITH OTHER PEOPLE

Meet and talk with other people at our facilities.

Services at a glance



COUNSELLING
GUIDANCE
SUPPORT